Figure 1

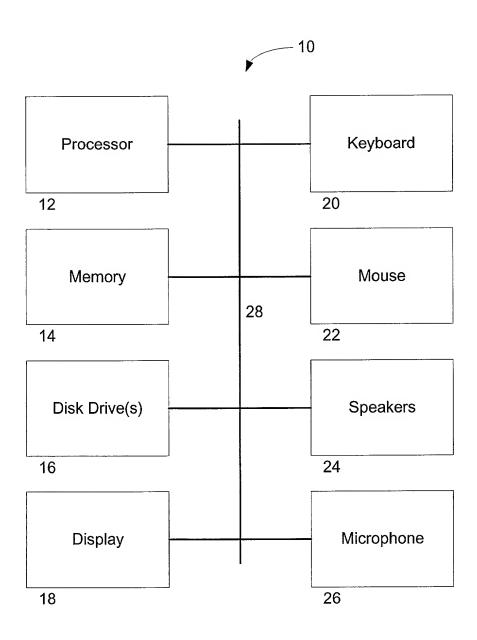


Figure 2

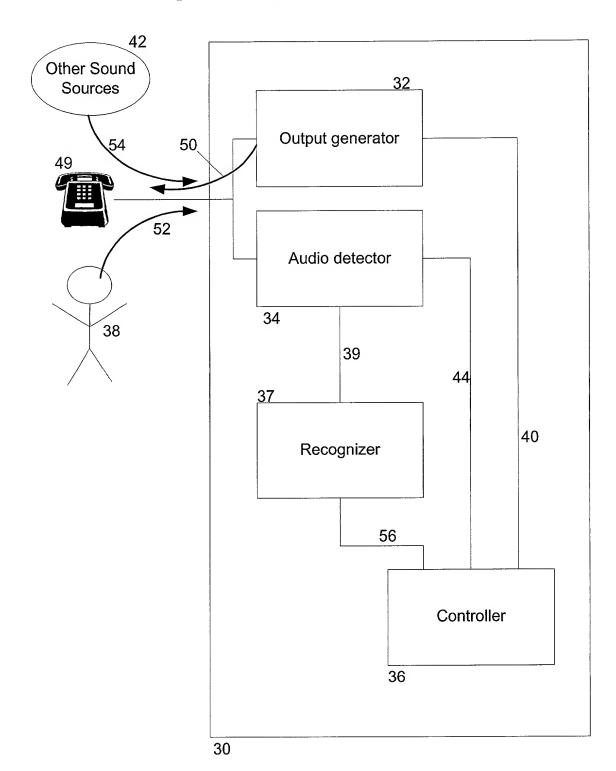


Figure 3

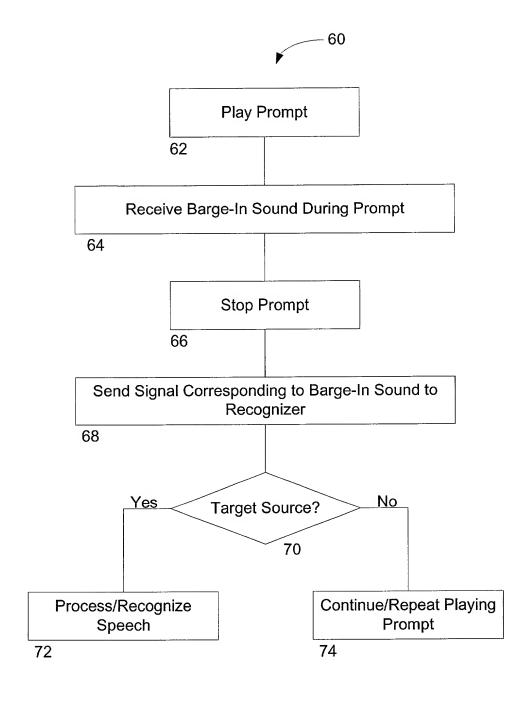


Figure 4 "Please say your address, including zip code."

Figure 5 "Please say your ad- [Barge-in Sound]"

Figure 6 "Please say your ad- [Barge-in Sound] [pause] -dress, including zip code."

Figure 7 "Please say your ad- [Barge-in Sound] [pause] address, including zip code."

Figure 8 "Please say your ad- [Barge-in Sound] [pause] Please say your address, including zip code."